



Notice to Customers

2024 Vacation Disconnect Rate Adjustment

Effective November 1, 2024, the rates while in Vacation Disconnect for IP Voice and Internet will change. Additionally, each Wi-Fi device beyond the first 2 included with Premium Wi-Fi will be charged \$1.00 per month while in Vacation Disconnect status.

The rate adjustments are as follows:

Service	Current Rate	New Rate
IP Voice	\$5.00	\$5.75
Internet	\$6.99	\$8.99
Premium Wi-Fi Devices (per device beyond 2)	\$0.00	\$1.00

If you have questions regarding this notice, please contact FOCUS Broadband at 888-367-2862.